



## **Market Leader in Service Management Applications for Microsoft GP**

*Providers of Wireless Voice and Data Communications for Public Safety and Law Enforcement Agencies  
Selects Alert Software for Field Service Management*

Toronto, ON - July 23, 2013 **Fieldpoint Service Applications Inc.** announced today that they had been selected by the largest provider of wireless voice and data communications solutions for police, fire and emergency services (EMS) as the platform for their Field Service operations. The client selected Alert Software to streamline their business processes for their 50 Field Technicians located between 13 facilities. Alert Software will integrate to Microsoft Dynamics GP10 minimizing the need to perform: manual data entry in multiple systems and manipulate Excel spreadsheets for financial reporting. Alert Software will automate their workflow processes and it will provide an accurate picture of all margins and costs for every job.

“Every second counts for those who look after our public safety”, says Mike Mance, Partner and Chief Marketing Officer at Fieldpoint Service Applications. “Companies that service public agencies need a proven and stable platform. Not having the right maintenance levels on a piece of equipment could potentially put someone’s life at risk”.

**Alert Software** will Streamline the Contract Management and Field Service Processes:

- Requisition of Parts and Materials
- Project Management and Job Costing
- Serialized Asset Tracking – Entitlement Verification
- Automating Preventative Maintenance Schedules
- Resource Assignment and Dispatch of Technicians

### **About Fieldpoint Service Applications Inc.:**

Fieldpoint Service Applications Inc. is a best-of-breed, service management software provider. Our unified project management and field service applications optimize the entire service lifecycle; from the initial project installation to recurring maintenance work. Our web-based tools enable organizations to run leaner, smarter and more profitable businesses.

For More Information, Please Contact:

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